

Fee Schedule

Effective Date: April 1, 2021



One-Way FLEX Vehicle Rates

Open plan membership is free. Pay less for your trips by opting for Open Plus plan, or enjoy even more benefits with a Value plan!

	Open	Open Plus	Value plans
Monthly Subscription fee	Free	\$3.50	See "Round-trip vehicle rates"
FLEX regular rates	41¢ per minute \$12/hr or \$50/day 100km included per trip 20¢/km after 100km	41¢ per minute \$12/hr or \$50/day 100km included per trip 20¢/km after 100km	35¢ per minute \$12/hr or \$50/day 100km included per trip 20¢/km after 100km
30 minutes free blocking time. ¹	✓	In addition to enjoying the advantages listed to the left, when you're driving a FLEX vehicle, another great advantage of joining the Open Plus or a Value plan is that your FLEX trips are automatically billed at your round-trip Open Plus or Value plan rates (see below) if more economical. 4	
20 minute credit if you are refueling. ²	✓		
Up to 15 minutes to clear snow. ³	✓		

A minimum commitment of 12 months is required for plans with a monthly subscription fee.

Round-trip vehicle rates (available by reservation)

Minimum of 30 billable minutes/trip for round-trip vehicles and 4 billable hours/trip for FLEX vehicles when billed at the Open Plus or Value plan rates (see note 4).

	Open	Open Plus	Value	Value Plus	Value Extra
Monthly Subscription fee	Free	\$3.50	\$3.50	\$12.50	\$30.00
Vehicle usage fees	\$12 an hour \$50/day 100km included 20¢/km after 100km	\$6.25* an hour \$50/first day \$35/additional day 17¢/km	\$3.15* per minute \$26.80/day 39¢/km (km 1 to 50) 30¢/km after 50km	\$2.75* an hour \$23.80/day 32¢/km (km 1 to 50) 23¢/km after 50km	\$2.25* an hour \$19.80/day 23¢/km
Refundable membership bond*			\$500 Individual Membership \$750 Family Membership	\$500 Individual Membership \$750 Family Membership	\$500 Individual Membership \$750 Family Membership

* Add 15¢/hour or \$1.50/day on Saturday and Sunday.

** The refundable membership bond is payable only once for life, is non-taxable, and is fully refundable if you leave the service after one year (3 month's notice is required for reimbursement).

Other fees

- Online reservation or modification: free.
- Reservation or modification by phone: \$1.50 per transaction from 8am to 5pm and \$2.50 in the evenings.
- Damage Protection Plan: Default \$1 per trip (\$600 Damage Fee); see other options below.
- Family membership: \$3.50/month per additional driver, regardless of the Value plan chosen.
- Taxes not included.

Perks for Open Plus and Value plans members

	Open Plus	Value	Value Plus	Value Extra
Access to FLEX vehicles at the round-trip vehicle price of your Open Plus or Value plan if cheaper. ⁴	✓	✓	✓	✓
Access to Long Distance rate. ⁵		✓	✓	✓
Family Membership available.		✓	✓	✓
Business Membership available.		✓	✓	✓
Reduced price with the purchase of a FLEX pass.		✓	✓✓	✓✓
No hourly fee between 1am and 6am.			✓	✓
Quick round-trip preferred rate. ⁶			✓	✓
Workday rate. ⁷				✓

¹ 30 minutes free blocking time on FLEX vehicles

Once you've located a FLEX vehicle using our mobile app, you can block it free of charge for up to 30 minutes, giving you time to reach it. You can block the same vehicle one additional time if you do not access it within the first 30 minutes.

² 20 minute credit if you are refueling a FLEX vehicle

A time credit of 20 minutes will be applied for any trip of an hour or less billed at the FLEX vehicle rate if it costs at least \$20 (taxes included) to fill up the tank.

In the case of a trip of less than 20 minutes, the maximum credit will be equivalent to the length of the trip.

³ Up to 15 minutes to clear snow on a FLEX vehicle

During winter, a credit of up to 15 minutes is applied to your trip for snow removal. Your billed trip time will begin when you start driving, or 15 minutes after you unlock the vehicle, whichever comes first.

The snow removal credit is applied regardless of the weather. If you use more than one FLEX vehicle in a day, the credit applies to each vehicle used. If you happen to use the same vehicle again during the day, the credit will only apply once.

The goal of this policy is to give you the best value by only charging you for the time you use the vehicle.

⁴ Access to FLEX vehicles at the round-trip vehicle price of your Open Plus or Value plan if cheaper

This extraordinary perk is exclusive to Open Plus and Value plans members. If cheaper, any trip made with a FLEX vehicle will automatically be charged at the most economical rate between the FLEX regular rates (41¢ or 35¢/min, \$12/hr, etc.) compared to the cost of the same trip calculated at the round-trip vehicle price of your Open Plus or Value plan. This comparison will be made no matter the duration of the trip, however a minimum of 4 hours will be charged if round-trip vehicle rates are applied (i.e. \$2.25 x 4 = \$9 on Value Extra plan).

Here is an example, using Value Extra plan rates:

- If you use a FLEX car for 2 hours and drive 20km, you will be charged only \$13.60 (\$2.25/hr x 4 + 23¢/km X 20). The regular FLEX rate would have been \$24 (\$12/hr x 2).
- The benefit is even greater if you keep the vehicle longer. For example, for 3 hours/20km, the price for the trip remains \$13.60, versus \$36 (\$12/hr x 3).

Try out your own scenarios and see how much you can save with this advantageous feature of the Open Plus and the Value plans.

5 Long Distance rate (round-trip vehicles only)

For trips that require traveling a lot of kilometers in a short time or that extend beyond a few days, Communauto offers through all Value plans highly advantageous daily and weekly Long Distance rates. This pricing formula also allows you to take advantage of cheaper prices per kilometer than the regular rate provided in your Value plan.

Long distance rates are applied automatically upon completion of the trip. Depending on the total kilometres the best rate offered per plan will be applied.

From September to June (low season):

	First day	Additional days	Per week
Time rate*	\$34.95	\$29.95	\$149.75
First 300 km	17¢/km		
After 300 km	13¢/km		
	Gas and insurance included		

In July and August (high season):

	First day	Additional days	Per week
Time rate*	\$45.00	\$35.00	\$195.00
First 300 km	17¢/km		
After 300 km	13¢/km		
	Gas and insurance included		

* A charge of \$10/h applies for each additional hour, the maximum being the cost of an extra day.

Choose a vehicle identified by a sun and save even more!

PROMOTION  **\$24,95/day** (add \$5 for 1st day)*
On selected vehicles



* In July and August (high season), the promotion applies low season rates.

To locate these vehicles, simply select this option when picking the dates of your reservation.
Per km fees not included.

Terms

- Long distance rates are reserved to any one of the Value plans.
- They do not apply to trips made with FLEX vehicles, even if the trip ends up being charged at round-trip rates (see "4. Access to FLEX vehicles at the round-trip vehicle price of your Open Plus or Value plan if cheaper").

6 Quick round-trip preferred rate

Value Plus and Value Extra members automatically enjoy the Open Plus plan rates when calculating the trip price if it works out to be cheaper for them.

For example, if you have to do a quick one hour round trip to drop someone off and drive 80km, this trip would end up costing only \$19.85 instead of \$25.65 (regular Value Plus rate) or \$20.65 (regular Value Extra rate).

This perk also applies when using a FLEX vehicle, if the trip ends up being charged at round-trip rates (see "4. Access to FLEX vehicles at the round-trip vehicle price of your Open Plus or Value plan if cheaper").

7 Workday rate (round-trip vehicles only)

Use a vehicle for the flat rate of \$19.20 per day, with 40km included! This great bargain is exclusive to Value Extra plan members and only applies on trips made with round-trip vehicles. It does not apply to trips made with FLEX vehicles, even if the trip ends up being charged at round-trip rates (see “4. Access to FLEX vehicles at the round-trip vehicle price of your Open Plus or Value plan if cheaper”).

Terms

- \$19.20 per day flat fee.
- 40km included.
- 23¢ per additional km.
- Available Monday to Friday only.
- Max. of 10 consecutive hours. If your trip exceeds this period, it will be fully charged at your regular plan rates. An unbilled period from midnight to 6am is included (one more hour than when regular Value Extra rates apply). This means that, for example, you can pick up the car at 5pm and return it the next day at 9am (16 hours later) without incurring any extra costs.

Damage Protection Plans Options (DPP)

Damage Fee (per event)*	Cost
\$600	\$1 per trip
\$300	\$6/month per driver
\$0	\$8/month per driver

* Liabile or not.

All monthly Damage Protection Plan options, except for the default (\$600 Damage Fee for \$1 per trip), are a minimum 12 month commitment. You can reduce these costs by taking advantage of the protection offered by the credit card you use to pay your invoices if it includes collision loss damage insurance (cost per driver falls then to \$2 per month, and there is no monthly commitment). Requires a signed [Damage Protection Plan Waiver](#) (see online for more info).

FLEX Pass

Plan	Price of the pass
Value Extra	\$45 per month
Value Plus	\$45 per month
Value	\$55 per month
Open or Open Plus	\$60 per month

Terms

- The FLEX Pass allows you to avoid being billed for the first 30 minutes of your trips. Your trips become billable starting on the 31st minute (100 km included/trip, 20¢/km additional kms).

- Each pass is valid for 20 trips and for one month from its date of purchase. Trips that are unused by its expiration cannot be carried over to the following month.
- It's up to you whether or not you apply the pass on a particular trip. You can activate it on any trip (there are no restrictions).
- You can activate your pass from the moment you block a vehicle; it is then possible to deactivate or reactivate it as many times as you wish for as long as the trip is still in progress. Once the vehicle has been released, it is no longer possible to modify your selection.
- The use of a FLEX Pass is reserved to its holder. As part of a family or business membership, each co-member or authorized driver will need to add their own FLEX Pass to their account to also take advantage of the offer.
- The free period applies to the first billable 30 minutes of your trip. You remain eligible for all other credits that may apply when you use a FLEX vehicle: 30 free minutes to get to the vehicle once it has been blocked, credit of up to 15 minutes for snow removal, and 20 free minutes when you fuel up with at least \$20 of gas. The relocation credit, however, cannot be combined with the 30-minute FLEX Pass credit. Only one 30-minute credit will be granted per trip.
- Unless you have chosen one of the other Damage Protection Plan options (see above), the default amount of one dollar (\$1) per trip applies, to limit your liability to \$600 in the event of damage or collision (at-fault or not).
- The use of a pass may be suspended without the right to credit, refund, or extension of its period of validity in the event of default or non-compliance with the conditions of use of the service (balance overdue, bank withdrawal failure, etc.).