

Fee Schedule

Effective Date: April 1, 2020



One-Way FLEX Vehicle Rates

Pay less per minute by opting for a Value plan and enjoy other advantages!

	Open	Open Plus	Value plans
Subscription fee	Free*	\$40/year	See "Round-trip vehicle rates"
Vehicle usage fees	40¢ per minute \$12/hr or \$50/day 100km included per trip 20¢/km after 100km	40¢ per minute \$12/hr or \$50/day 100km included per trip 20¢/km after 100km	35¢ per minute \$12/hr or \$50/day 100km included per trip 20¢/km after 100km
30 minutes free blocking time. ¹	✓	In addition to enjoying the advantages listed to the left, your FLEX trips are automatically billed at the round-trip vehicle price of your Open Plus plan or your Value plan if more economical.	
20 minutes credit if you are refueling. ²	✓		
Up to 15 minutes to clear snow. ³	✓		

* This plan does not include any subscription fee but do not allow access to round-trip vehicles available by reservation.

Round-trip vehicle rates (available by reservation)

A minimum commitment of 12 months is required for plans with a monthly subscription fee.

Minimum of 30 billable minutes/trip for round-trip vehicles and 4 hours for FLEX (see note 4).

	Open Plus	Value	Value Plus	Value Extra
Subscription fee	\$40/year	\$40/year	\$12.50/month	\$30/month
Vehicle usage fees	\$6.25* an hour \$50/first day \$35/additional day 16¢/km	\$3.35* per hour \$26.80/day 41¢/km (1 to 50) 30¢/km after 50 km	\$2.95* an hour \$23.80/day 33¢/km (1 to 50) 24¢/km after 50 km	\$2.45* an hour \$19.80/day 24¢/km
Refundable membership bond**		\$500 Individual Membership \$750 Family Membership	\$500 Individual Membership \$750 Family Membership	\$500 Individual Membership \$750 Family Membership

* Add 30¢/hour or \$3/day on Saturday and Sunday.

** The refundable membership bond is payable only once for life, is non-taxable, and is fully refundable if you leave the service after one year (3 month's notice is required for reimbursement).

Other fees

- Family vehicles: 20% surcharge on hourly rental rates for Prius V. The surcharge does not apply on day rates or Long Distance Rates.
- Online reservation or modification: free.
- Reservation or modification by phone: \$1.50 per transaction from 8am to 5pm and \$2.50 in the evenings.
- Damage Protection Plan: Default \$1 per trip for a \$600 Damage Fee in the event of collision or damage (liable or not).
- Family membership: \$40/year per additional driver, regardless of the Value plan chosen by the household.
- Taxes not included.

Perks for Open Plus and Value plans members

	Open Plus	Value	Value Plus	Value Extra
Access to FLEX vehicles at the round-trip vehicle price of your Open Plus or Value plan if cheaper. ⁴	✓	✓	✓	✓
Access to Long Distance rate. ⁵		✓	✓	✓
Family Membership available.		✓	✓	✓
Business Membership available.		✓	✓	✓
No hourly fee between 1am and 6am			✓	✓
Quick round-trip preferred rate. ⁶			✓	✓
Workday rate. ⁷				✓

¹ 30 minutes free blocking time on FLEX vehicles

Once you've located a FLEX vehicle using our mobile app, you can block it free of charge for up to 30 minutes, giving you time to reach it. You can block the same vehicle one additional time if you do not access it within the first 30 minutes.

² 20 minutes credit if you are refueling a FLEX vehicle

A time credit of 20 minutes will be applied for any trip of an hour or less billed at the FLEX vehicle rate if it costs at least \$20 (taxes included) to fill up the tank.

In the case of a trip of less than 20 minutes, the maximum credit will be equivalent to the length of the trip.

³ Up to 15 minutes to clear snow on a FLEX vehicle

During winter, a credit of up to 15 minutes is applied to your trip for snow removal. Your billed trip time will begin when you start driving, or 15 minutes after you unlock the vehicle, whichever comes first.

The snow removal credit is applied regardless of the weather. If you use more than one FLEX vehicle in a day, the credit applies to each vehicle used. If you happen to use the same vehicle again during the day, the credit will only apply once.

The goal of this policy is to give you the best value by only charging you for the time you use the vehicle.

⁴ Access to FLEX vehicles at the round-trip vehicle price of your Open Plus or Value plan if cheaper

This extraordinary perk is exclusive to Open Plus and Value plans members. If cheaper, any trip made with a FLEX vehicle will automatically be charged at the most economical rate (cost of 40¢ or 35¢/min, \$12/hr, etc. compared to the cost of the same trip calculated at the round-trip vehicle price of your Open Plus or Value plan). This comparison will be made no matter the duration of the trip, however a minimum of 4 hours will be charged if round-trip vehicle rates are applied (i.e. \$2.45 x 4 = \$9.80 on Value Extra plan).

Here is an example, using Value Extra plan rates:

- If you use a FLEX car for 2 hours and drive 20km, you will be charged only \$14.60 (\$2.45/hr x 4 + 24¢/km X 20). The regular FLEX rate would have been \$24 (\$12/hr x 2).
- The benefit is even greater if you keep the vehicle longer. For example, for 3 hours/20km, the price for the trip remains \$14.60, versus \$36 (\$12/hr x 3).

Try out your own scenarios and see how much you can save with this advantageous feature of the Open Plus and the Value plans.

5 Long Distance rate (round-trip vehicles only)

For trips that require traveling a lot of kilometers in a short time or that extend beyond a few days, Communauto offers through all Value plans highly advantageous daily and weekly Long Distance rates. This pricing formula also allows you to take advantage of cheaper prices per kilometer than the regular rate provided in your Value plan.

	First day	Additional days	Per week
Time rate*	\$34.95	\$29.95	\$149.75
First 300 km	17¢/km		
After 300 km	13¢/km		
	Gas and insurance included		

* A charge of \$10/h applies for each additional hour, the maximum being the cost of an extra day.

Terms

- Long distance rates are reserved to any one of the Value plans.
- They do not apply to trips made with FLEX vehicles, even if the trip ends up being charged at round-trip rates (see “4. Access to FLEX vehicles at the round-trip vehicle price of your Open Plus or Value plan if cheaper”).
- They are accessible only on request when booking a vehicle (in the app, simply select “Long distance” instead of “Local” in the Vehicle search “Rate” drop-down menu) and depend on the availability of vehicles.

Choose a vehicle identified by a sun and save even more!

PROMOTION  **\$24,95/day** (add \$5 for 1st day)
On selected vehicles 

To locate these vehicles, simply select the option "Promotion Sun" after selecting Long distance rate when making a reservation. Then choose a station identified with the sun icon.
Kilometer fee not included.

6 Quick round-trip preferred rate

Value Plus and Value Extra members automatically enjoy the Open Plus plan rates when calculating the trip price if it works out to be cheaper for them.

For example, if you have to do a quick one hour round trip to drop someone off and drive 60km, this trip would end up costing only \$15.85 instead of \$21.85 (regular Value Plus rate) or \$16.85 (regular Value Extra rate).

This perk also applies when using a FLEX vehicle, if the trip ends up being charged at round-trip rates (see “4. Access to FLEX vehicles at the round-trip vehicle price of your Open Plus or Value plan if cheaper”).

7 Workday rate (round-trip vehicles only)

Use a vehicle for the flat rate of \$19.20 per day, with 40km included! This great bargain is exclusive to Value Extra plan members and only applies on trips made with Station-Based vehicles. It does not apply to trips made with FLEX vehicles, even if the trip ends up being charged at round-trip rates (see “4. Access to FLEX vehicles at the round-trip vehicle price of your Open Plus or Value plan if cheaper”).

Terms

- \$19.20 per day flat fee.
- 40km included.
- 45¢ per additional km.
- Available Monday to Friday only.
- Max. of 10 consecutive hours. If your trip exceeds this period, it will be fully charged at your regular plan rates. An unbilled period from midnight to 6am is included (one more hour than when regular Value Extra rates apply). This means that, for example, you can pick up the car at 5pm and return it the next day at 9am (16 hours later) without incurring any extra costs.

Damage Protection Plans Options

Damage Fee (per event)*	Cost per driver
\$0	\$60 per year
\$300	\$45 per year
\$600	\$1 per trip

* Liable or not.

FLEX Unlimited Pass

Plan	Price of the pass
Open or Open Plus	\$70 per month
Value or Value Plus	\$60 per month
Value Extra	\$45 per month

Terms

- The FLEX Unlimited Pass allows you to enjoy unlimited FLEX trips of 30 minutes or less for a whole month for free. Your trips become billable starting on the 31st minute.
- The free period with the FLEX Unlimited Pass applies to the first billable 30 minutes of your trip. You remain eligible for all other credits that may apply when you use a FLEX vehicle: 30 free minutes to get to the vehicle once it has been blocked, credit of up to 15 minutes for snow removal, and 20 free minutes when you fuel up with at least \$20 of gas.
- **Consecutive use of vehicles:** in order to enjoy the 30 free minutes of use, you must allow for a period of 45 minutes between the end of one trip and the beginning of the next. The same period (45 minutes) applies before a vehicle can be re-blocked and/or used by a Co-Member or another authorized driver from the same business membership.
- Unless you have chosen one of the other Damage Protection Plan options (see above), the default amount of one dollar (\$1) per trip applies, to limit your liability to \$600 in the event of damage or collision (at-fault or not).
- The use of a pass may be suspended without the right to credit, refund, or extension of the period of validity, in the event of non-compliance with the terms of the Contract or Rules and Regulations for the use of vehicles (balance overdue or above the authorized limit of \$500, bank withdrawal failure, etc.).